

DATE OF OBSERVATION

INVOICE DATE AND NUMBER

THE APPLICANT INDICATED BELOW HAS ENCOUNTERED FAILURE DUE TRANSPORTATION MANUFACTURING DEFECT

NAME/SURNAME	COMPANY NAME
PHONE	ADDRESS
CITY / COUNTRY	EMAIL
VAT	T.CODE

DESCRIPTION OF THE ITEM AND OF THE PROBLEM

CODE	F.S.	DESCRIPTION	COLOR	PROBLEM FOUND

YOU MUST READ AND ACCEPT THE FOLLOWING CONDITIONS

Velab according withdraw is availability and requirement of the products mentioned i this form, requiring a technical evaluation that can confirm what is indicated in the reasons for return. After confirmation it will proceed to the repair or replacement of the part considering the possible production time of new components or the whole product replacement or repair will be carried out in any case not later thirty days from the date of the internal technical expertise. If the technical expertise it returns a non-compliance with the exposed reasons, and having, however, include all the possible causes related to a manufacturing defect or to careless transportation, Velab require reimbursement of expenses incurred for withdrawal, analysis and return of the product by issuing the invoice the applicant. You can request a pre-assessment digitally, by sending an email with detailed photos at resi@velab.it, knowing that in some cases the assessment can not be trusted and definitive, and in any cases will have to wait for official confirmation. The company has the right, even holding out much in consider the need of the customer, to choose whether to intervene with a replacement or a repair. The choice always fall back on assessed as the best solution in terms of rapid intervention; business administration; immutability of the market value of product; immutability aesthetics of the product, complete resolution of the problem.

I FULLY ACCEPT OF THE RETURN CONDITIONS

 STAMP AND SIGNATURE OF APPLICANT